



Our Parking Guide at The Airport Pub

We charge for our car park due to regulations by Manchester Airport and to ensure our customers have priority as we have a limited number of spaces. In the past, due to our proximity to the airport, our car park wasn't being used by our customers and caused numerous issues.

We use ANPR camera from the moment you enter the car park but offer a 10 minute grace period - after which, you are liable to pay for parking. Please ensure that you have left before the time stated on your ticket or purchase a further top-up. If you are a blue badge holder, you must also purchase a ticket.

How do I pay for Parking?



Our parking meters are located on either side of our main entrance and accept, cash, credit card and contactless or you can pay by using the RingGo app. We've put signs up all around the car park to remind you to pay on arrival and please don't forget that we close and lock our barriers at the end of each trading day until we reopen the next day so we cannot accommodate overnight stays in the car park.

I've received a PCN Letter (Parking Charge Notice) but I believe I paid correctly.

We understand that mistakes happen and we will always do our best to correct them for you. If you are contacting us to speak about a charge we will need the following information in order to help:

- **Your parking ticket** (we always recommend holding onto this after you've left for a couple of weeks)
- **Your proof of payment** (this could be a copy of a bank statement or receipt)
- **A copy of your PCN Letter** (Parking Charge Notice)
- **Confirmation of whether you paid by cash, credit card or Ring Go**
- **What your entry and exit time was from the car park.**

If you have proof of all of the above, we may be able to help - please contact admin@airport.pub with all your documents attached.

If you DO NOT have all of the documents listed, we will be unable to help you directly and request that you contact Smart Parking by visiting www.smartparking.com or emailing appeals@smartparking.com who may be able to assist you.

Please be aware none of our CCTV cameras face our parking meters. We are unable to review footage of any transactions.

How to get to The Airport by public transport

Not travelling by car? No problem! We are located just a short walk away from Shadowmoss tram stop, bus routes 43, 103, 199, 288, 313, 368A, 737 and X30 which all run to Manchester Airport and within walking distance from Manchester Airport Train Station.

